

Our Service Fees

ALDEA Travel charges a service fee when a booking is confirmed to help the company run smoothly and cover the costs of services like customer support, platform maintenance and marketing.

The fee structure for our experiences and expeditions is split between the host and the guest and a percentage donation to an NGO chosen by the customer.

Host fee

As a Host of an Experience or Expedition, you pay a 12% fee: This fee is automatically deducted from your payout as part of the booking subtotal.

Guest fee

Guests are charged 15 percent of the booking total for guest service fees. When you check out, this fee is added and varies based on a variety of factors, so you will know what to expect before you book.

VAT charges

The above fees may be subject to VAT, depending on the law of the jurisdiction. VAT is included where applicable in the service fee.

All fees are subject to change at any time, and we will provide you with prior notice before they take effect. Changes to fees will not affect bookings made before the change becomes effective.